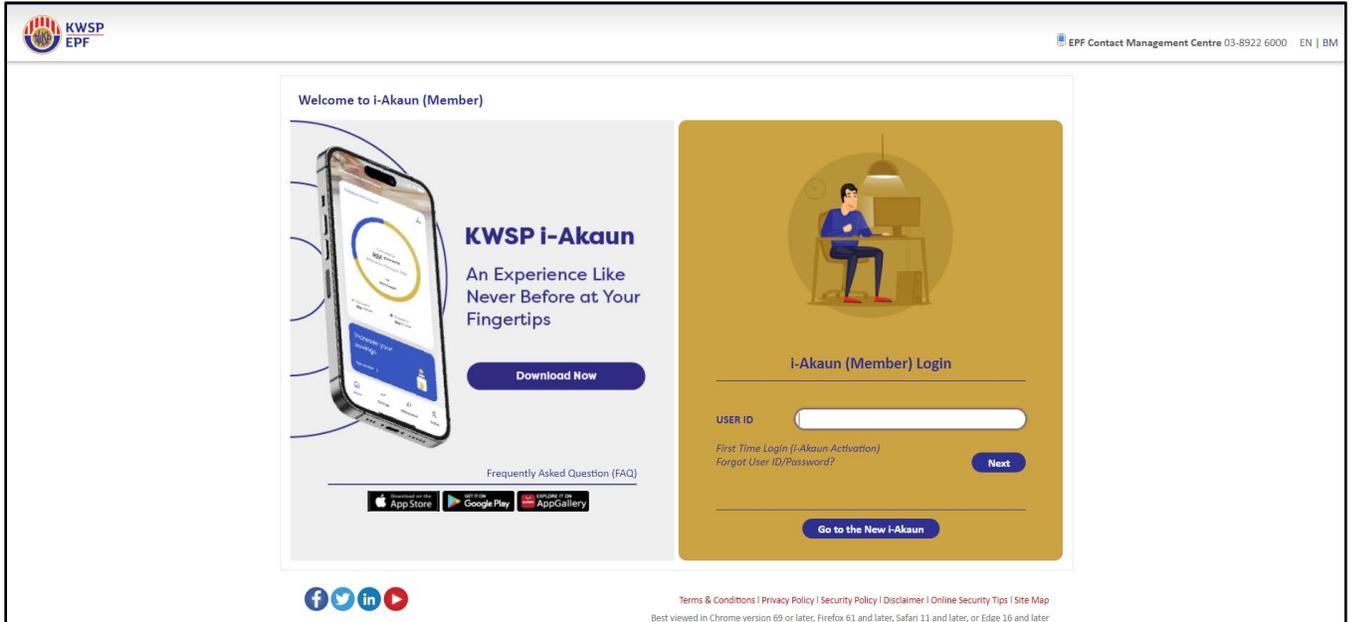




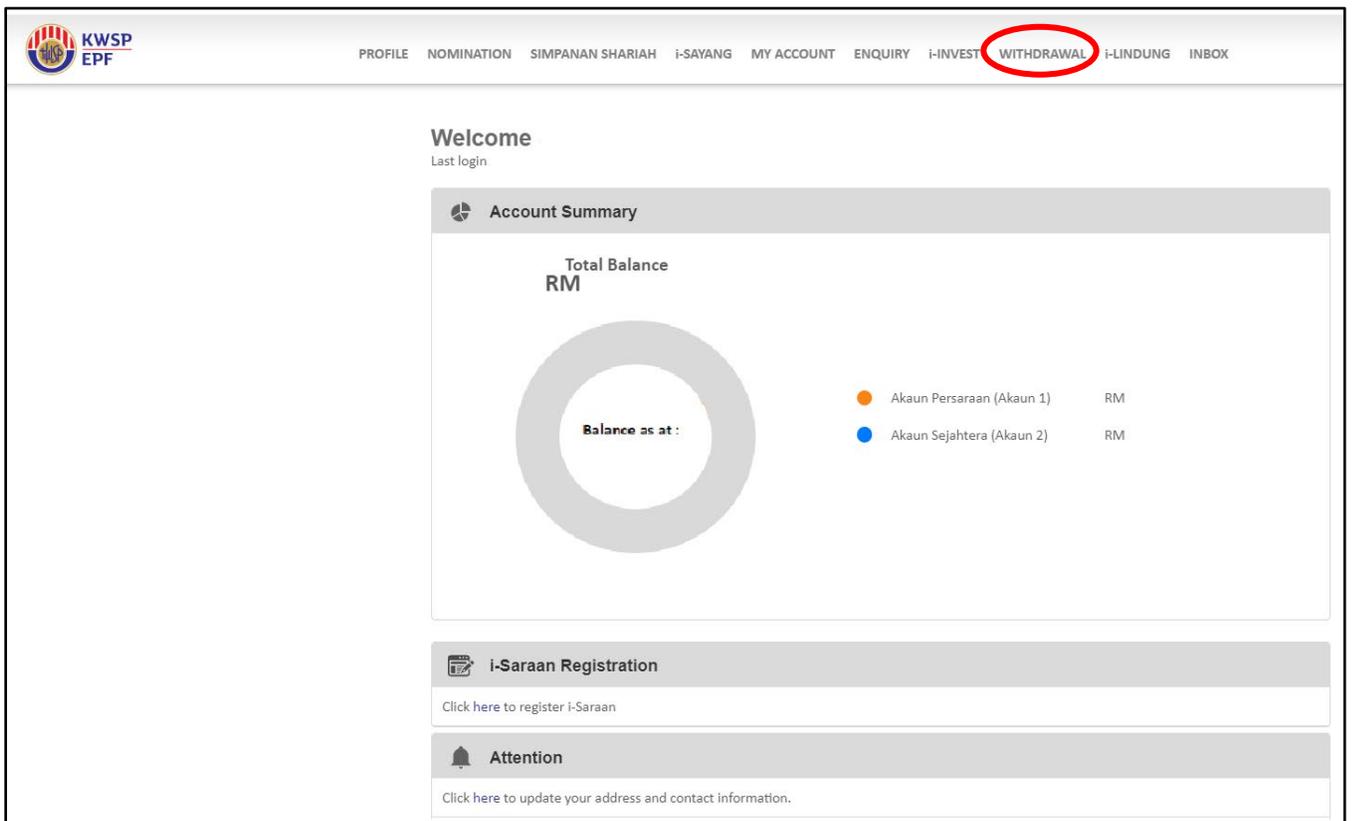
# **Application for EPF Education Withdrawal (e-Withdrawal)**

**EPF Member Guide**

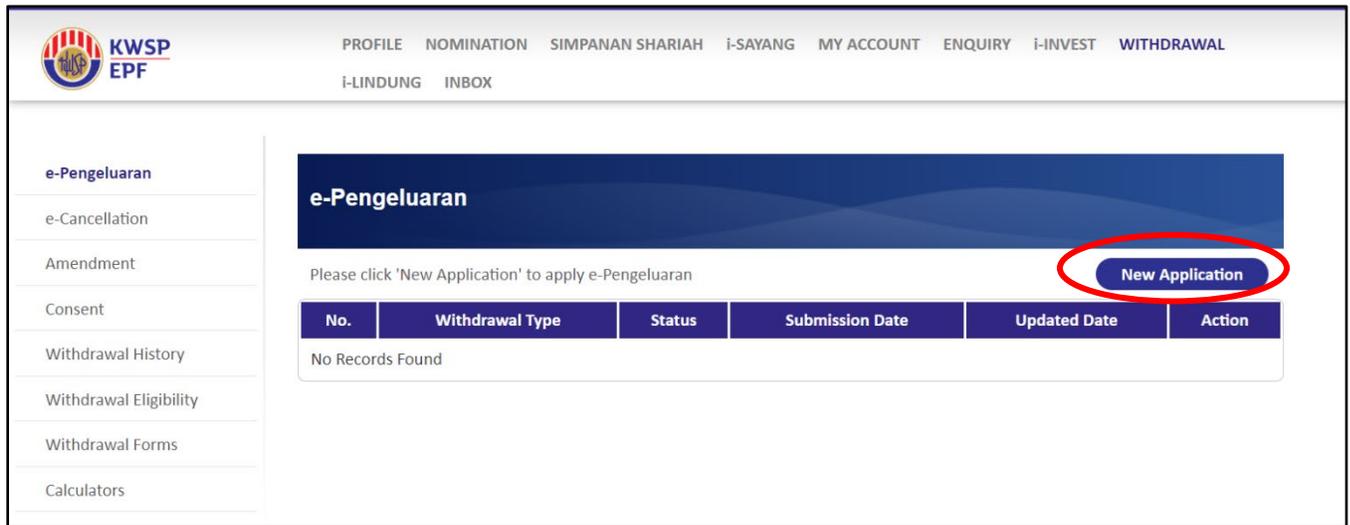
1. Login to [i-Akaun \(Member\) page](#) and key in your user ID and password.



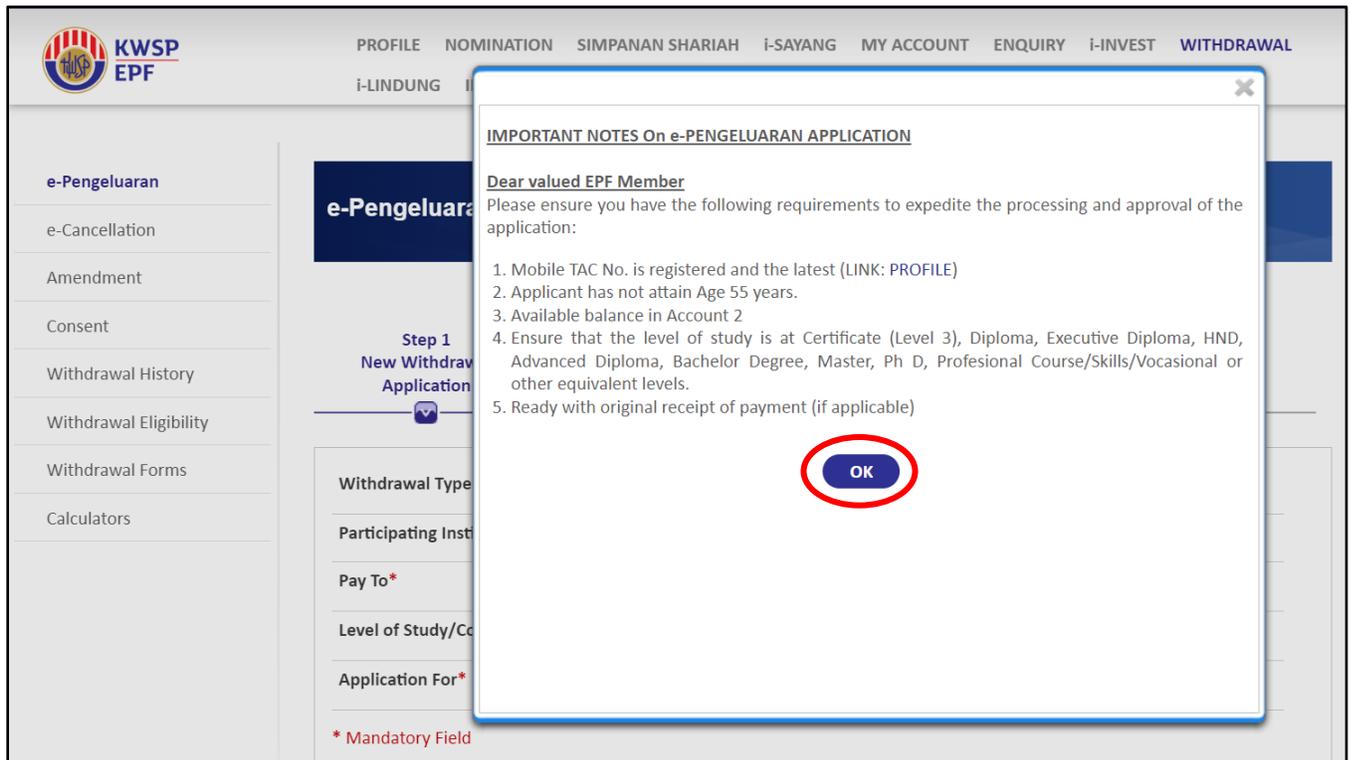
2. Click on **'Withdrawal'**.



3. On the e-Pengeluaran page, click on the 'New Application' button.



4. 'IMPORTANT NOTES ON e-PENGELUARAN APPLICATION' window will appear. Please read the important notes and click 'OK'.



Members have three (3) e-withdrawals options to choose from e-Pengeluaran:

- i. Higher Learning Institution for UNPAID FEES
- ii. Self-Reimbursement for PAID FEES
- iii. Higher Learning Institution and Self Reimbursement for UNPAID and PAID FEES

## Higher Learning Institution for Unpaid Fees

1. If the member would like to use e-Pengeluaran for UNPAID FEES, please follow the steps below and click on the 'Next' button.

**e-Pengeluaran**

**Step 1**  
New Withdrawal Application

**Step 2**  
Member Information and Eligible Amount

**Step 3**  
Withdrawal Summary

**Step 4**  
Withdrawal Acknowledgement

Withdrawal Type\* : Education (?)

Participating Institution\* : TAYLOR'S UNIVERSITY (?)

Pay To\* : Higher Learning Institution

Level of Study/Course\* : Higher Learning Institution

Application For\* : Higher Learning Institution & Self Reimbursement

Course Start Date\* : 29/04/2024

Course Completed/Quit/Failed Date\* (?) : 30/06/2024

\* Mandatory Field

**Next**

Search "TAYLOR'S UNIVERSITY"

Choose "Higher Learning Institution"

Refer to student's Offer Letter and student's Study Plan

2. Click on the 'Accept' button to proceed after reading the 'Terms and Conditions'.

The screenshot displays the 'e-Pengeluaran' application interface. A modal dialog titled 'Terms and Conditions' is open, listing eight conditions for withdrawal. The 'ACCEPT' button at the bottom of the dialog is circled in red. The background shows a 'Step 1 New Withdrawal Application' form with fields for 'Withdrawal Type', 'Participating Institution', 'Pay To\*', 'Level of Study/Course', 'Application For\*', 'Course Start Date', and 'Course Completion Date\* (?)'. A 'Next' button is visible at the bottom of the form.

**e-Pengeluaran**

**Step 1  
New Withdrawal  
Application**

**Withdrawal Type**

**Participating Institution**

**Pay To\***

**Level of Study/Course**

**Application For\***

**Course Start Date**

**Course Completion Date\* (?)**

\* Mandatory Field

**Terms and Conditions**

1. Member's age and balance in Account 2 are in accordance with the current withdrawal terms.
2. The student is pursuing/have completed studies at the participating e-Pengeluaran Higher Learning Institution(HLI); and/or
3. The student has obtained education loan and has loan balance with the participating e-Pengeluaran Education Loan Provider (ELP).
4. The approved level of study is based on the withdrawal eligibility requirements stipulated by the EPF.
5. Approval will be based on verification from the HLI/ELP.
6. EPF reserves the right to request for member's thumbprint authentication at the EPF Office/Financial Institution based on the e-Pengeluaran Terms and Conditions.
7. The withdrawal payment is via Direct Crediting.
8. Application fulfils the Terms and Conditions of Withdrawal.

**ACCEPT**

**Next**

3. You will be directed to 'Step 2 – Member Information and Eligible Amount'. Fill in the necessary fields and click on the 'Next' button.

**e-Pengeluaran**

Step 1      Step 2      Step 3      Step 4

New Withdrawal    Member Information and    Withdrawal Summary    Withdrawal

Application      Eligible Amount      Acknowledgement

---

**Personal Details**

Name : \_\_\_\_\_

ID No. : \_\_\_\_\_

**Correspondence Address**

Tick here if your correspondence address is not in Malaysia

Address\* : \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Postcode\* : \_\_\_\_\_

City\* : \_\_\_\_\_

State\* : \_\_\_\_\_

Country\* : MALAYSIA

**Contact Information**

Mobile Phone\* : \_\_\_\_\_

House Phone : \_\_\_\_\_

Office Phone : \_\_\_\_\_

E-mail\* : \_\_\_\_\_

**Withdrawal Information**

Type of Withdrawal : Education

Pay To : Higher Learning Institution

Participating Institution : TAYLOR'S UNIVERSITY

Level of Study/Course : Sarjana Muda/Bachelor

Application For : Self

Course Start Date - Course Completed/Quit/Failed Date : \_\_\_\_\_

Student Name\* : \_\_\_\_\_

Student ID Type\* : MyKad No. ▾

Student ID No\* : \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Student Reference No.\* (?) : \_\_\_\_\_

Eligible Amount : RM

**Fees and Payment Details (Applied amount subject to withdrawal eligibility)**

Payment to Higher Learning Institution (RM) \* (?) : \_\_\_\_\_

Please enter value for Payment to Higher Learning Institution

Applied Amount (RM) (?) : \_\_\_\_\_

\* Mandatory Field

Back
Next

- Withdrawal Information & Fees and Payment Details**
- i. Student Name: Taylor's Student's Name
  - ii. Student ID Type: MyKad
  - iii. Student ID No.: MyKad Number
  - iv. Student Reference No.: Taylor's Student ID
  - v. Payment to Higher Learning Institution and Applied Amount: Exact Amount as Receipt's Amount

4. Next, you will be directed to 'Step 3 – Withdrawal Summary'. Follow the steps below.

e-Pengeluaran: Request TAC

Registered Mobile No. for TAC : \_\_\_\_\_

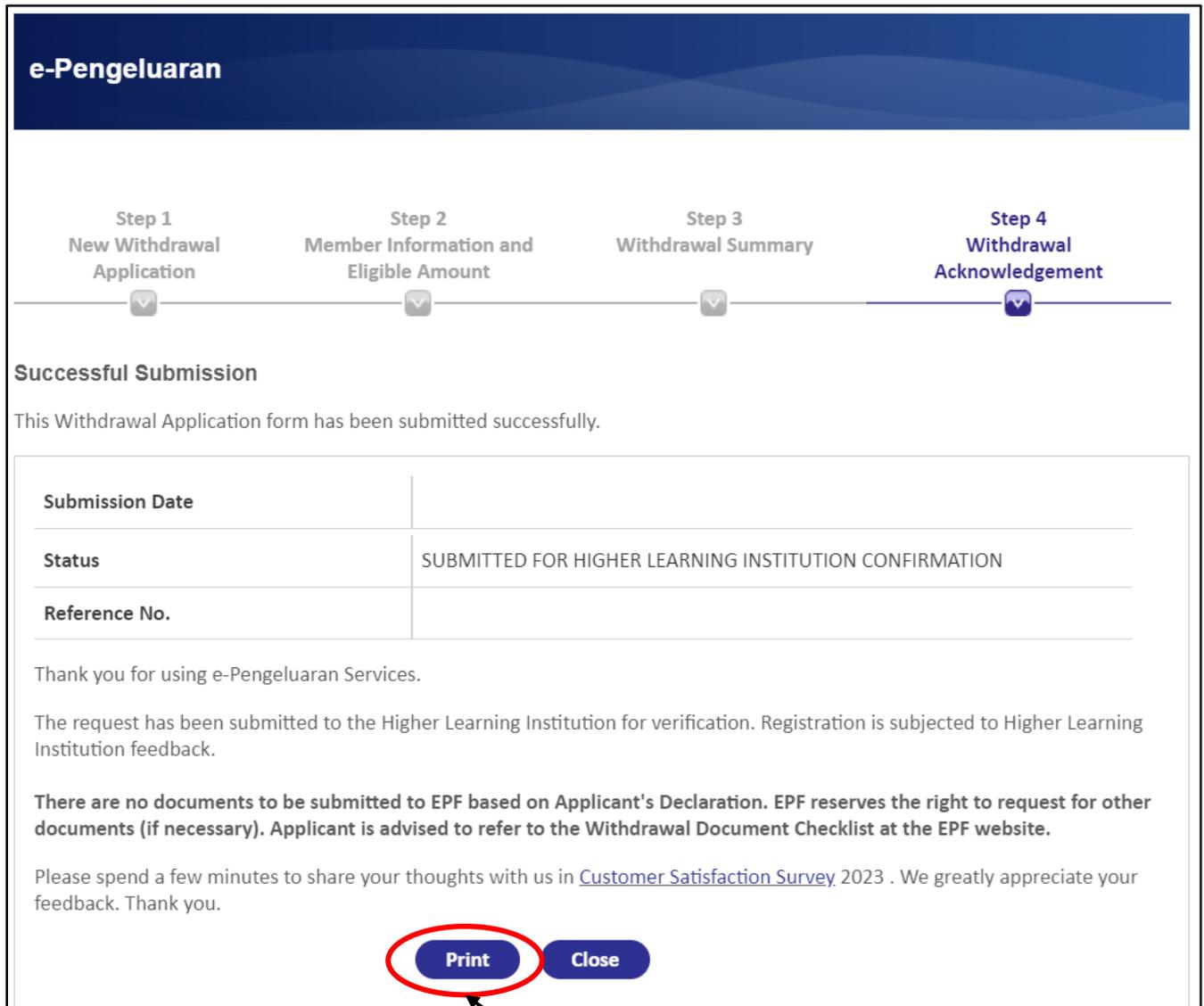
TAC :

2 Click Submit

1. I hereby confirm that all information furnished are true and correct.  
2. I understand that if I furnish any untrue or incorrect information or submit any forged documents, it is an offence and I will be liable to a fine or imprisonment or both.  
3. I understand that the amount to be received from EPF is subject to the applicant's eligibility and available balance in Account 2.  
4. I understand that if the amount is not utilized for the purpose of this application, it must be returned to EPF within six (6) months from the withdrawal date.  
5. I hereby allow EPF to:  
i. obtain any information from the loan provider/institution or other third parties related to this application; and  
ii. disclose any information related to this application.  
6. I hereby authorize the third party to provide the information to EPF for the purpose of this application.  
7. I understand that I will be fully responsible for any payment due to the third party related to this application.  
8. I understand that the approval and payment for this application are subject to the terms and conditions as determined by EPF.

3 Click Agree

5. Finally, you will be directed to '**Step 4 – Withdrawal Acknowledgement**'.



The screenshot shows the 'e-Pengeluaran' interface with a progress bar at the top. The progress bar has four steps: Step 1 (New Withdrawal Application), Step 2 (Member Information and Eligible Amount), Step 3 (Withdrawal Summary), and Step 4 (Withdrawal Acknowledgement). Step 4 is highlighted with a blue bar and a downward arrow icon. Below the progress bar, the text 'Successful Submission' is displayed, followed by the message: 'This Withdrawal Application form has been submitted successfully.' Below this message is a table with three rows: 'Submission Date', 'Status', and 'Reference No.'. The 'Status' row contains the text 'SUBMITTED FOR HIGHER LEARNING INSTITUTION CONFIRMATION'. Below the table, there is a thank you message and a note about document submission. At the bottom of the page, there are two buttons: 'Print' and 'Close'. The 'Print' button is circled in red.

**e-Pengeluaran**

Step 1  
New Withdrawal Application

Step 2  
Member Information and Eligible Amount

Step 3  
Withdrawal Summary

Step 4  
Withdrawal Acknowledgement

**Successful Submission**

This Withdrawal Application form has been submitted successfully.

Submission Date	
Status	SUBMITTED FOR HIGHER LEARNING INSTITUTION CONFIRMATION
Reference No.	

Thank you for using e-Pengeluaran Services.

The request has been submitted to the Higher Learning Institution for verification. Registration is subjected to Higher Learning Institution feedback.

**There are no documents to be submitted to EPF based on Applicant's Declaration. EPF reserves the right to request for other documents (if necessary). Applicant is advised to refer to the Withdrawal Document Checklist at the EPF website.**

Please spend a few minutes to share your thoughts with us in [Customer Satisfaction Survey 2023](#) . We greatly appreciate your feedback. Thank you.

**Print** **Close**

Click **Print** and please keep for reference

# Self-Reimbursement

1. If the member would like to use e-Pengeluaran for the Self Reimbursement for PAID FEES, please follow the steps below.

**e-Pengeluaran**

**Step 1**  
New Withdrawal Application

**Step 2**  
Member Information and Eligible Amount

**Step 3**  
Withdrawal Summary

**Step 4**  
Withdrawal Acknowledgement

Withdrawal Type\* : Education (?)

Participating Institution\* : TAYLOR'S UNIVERSITY (?)

Pay To\* : Self Reimbursement

Level of Study/Course\* :  
Choose One  
Higher Learning Institution  
**Self Reimbursement**

Application For\* : Higher Learning Institution & Self Reimbursement

Course Start Date\* : 29/04/2024

Course Completed/Quit/Failed Date\* (?) : 30/06/2024

\* Mandatory Field

**Next**

Search "TAYLOR'S UNIVERSITY"

Choose "Self Reimbursement"

Refer to student's Taylor's Offer Letter and student's Study Plan

2. Click on the 'Accept' button to proceed after reading the 'Terms and Conditions'.

The screenshot displays the 'e-Pengeluaran' application interface. A modal dialog box titled 'Terms and Conditions' is open, listing eight conditions for withdrawal. The 'ACCEPT' button in the dialog is circled in red. The background form shows 'Step 1 New Withdrawal Application' with various input fields and a 'Next' button at the bottom.

**e-Pengeluaran**

**Step 1  
New Withdrawal  
Application**

**Withdrawal Type**

**Participating Institution**

**Pay To\***

**Level of Study/Course**

**Application For\***

**Course Start Date**

**Course Completion Date\* (?)**

**\* Mandatory Field**

**Next**

**Terms and Conditions**

1. Member's age and balance in Account 2 are in accordance with the current withdrawal terms.
2. The student is pursuing/have completed studies at the participating e-Pengeluaran Higher Learning Institution(HLI); and/or
3. The student has obtained education loan and has loan balance with the participating e-Pengeluaran Education Loan Provider (ELP).
4. The approved level of study is based on the withdrawal eligibility requirements stipulated by the EPF.
5. Approval will be based on verification from the HLI/ELP.
6. EPF reserves the right to request for member's thumbprint authentication at the EPF Office/Financial Institution based on the e-Pengeluaran Terms and Conditions.
7. The withdrawal payment is via Direct Crediting.
8. Application fulfils the Terms and Conditions of Withdrawal.

**ACCEPT**

3. You will be directed to '**Step 2 – Member Information and Eligible Amount**'. Fill in the necessary fields and click on the '**Next**' button.

### Reimbursement Details

Receipt 1 No.\* :

Receipt 1 Date\* :  Date Format: DD/MM/YYYY

Receipt 1 Amount (RM)\* :

[Delete](#) (?)

Total Receipt Amount (RM) :

[+](#) Click here to add more receipt details

### Fees and Payment Details (Applied amount subject to withdrawal eligibility)

Payment to Member (RM) \* (?) :

Applied Amount (RM) (?) :

### Payment Details

Bank Name\* :

Savings/Current Account No.\* :

\* Mandatory Field

[Back](#) [Next](#)

Reimbursement Details & Fees and Payment Details

- i. Receipt 1 No.: Refer to the Receipt No. printed in the Official Receipt made available in Campus Central / Parent Portal
- ii. Receipt 1 Date: Refer to the receipt date
- iii. Receipt 1 Amount (RM): Refer to the total amount in the receipt
- iv. Payment to Member (RM): Exact Amount as Receipt's Amount
- v. Bank Name: Choose your preferred bank
- vi. Savings/Current Account No.: Key in your Savings or Current Account No.

4. Next, you will be directed to 'Step 3 – Withdrawal Summary'. Follow the steps below.

e-Pengeluaran: Request TAC

Registered Mobile No. for TAC : \_\_\_\_\_

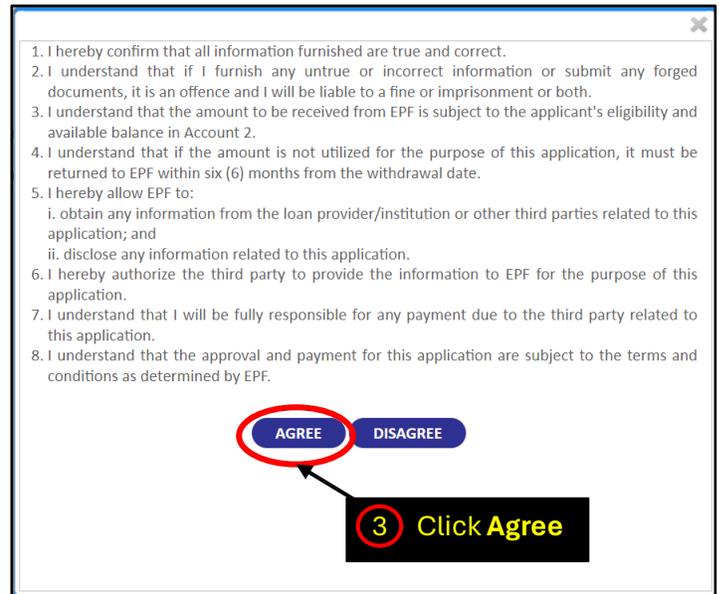
TAC :



**2** Click **Submit**

1. I hereby confirm that all information furnished are true and correct.  
2. I understand that if I furnish any untrue or incorrect information or submit any forged documents, it is an offence and I will be liable to a fine or imprisonment or both.  
3. I understand that the amount to be received from EPF is subject to the applicant's eligibility and available balance in Account 2.  
4. I understand that if the amount is not utilized for the purpose of this application, it must be returned to EPF within six (6) months from the withdrawal date.  
5. I hereby allow EPF to:  
i. obtain any information from the loan provider/institution or other third parties related to this application; and  
ii. disclose any information related to this application.  
6. I hereby authorize the third party to provide the information to EPF for the purpose of this application.  
7. I understand that I will be fully responsible for any payment due to the third party related to this application.  
8. I understand that the approval and payment for this application are subject to the terms and conditions as determined by EPF.

**3** Click **Agree**



5. Finally, you will be directed to '**Step 4 – Withdrawal Acknowledgement**'.

## e-Pengeluaran

Step 1 New Withdrawal Application      Step 2 Member Information and Eligible Amount      Step 3 Withdrawal Summary      **Step 4 Withdrawal Acknowledgement**

### Successful Submission

This Withdrawal Application form has been submitted successfully.

Submission Date	
Status	SUBMITTED FOR HIGHER LEARNING INSTITUTION CONFIRMATION
Reference No.	

Thank you for using e-Pengeluaran Services.

The request has been submitted to the Higher Learning Institution for verification. Registration is subjected to Higher Learning Institution feedback.

**There are no documents to be submitted to EPF based on Applicant's Declaration. EPF reserves the right to request for other documents (if necessary). Applicant is advised to refer to the Withdrawal Document Checklist at the EPF website.**

Please spend a few minutes to share your thoughts with us in [Customer Satisfaction Survey 2023](#) . We greatly appreciate your feedback. Thank you.

**Print**   **Close**

Click **Print** and please keep for reference

# Higher Learning Institution and Self-Reimbursement

1. If the member would like to use e-Pengeluaran for the Higher Learning Institution and Self Reimbursement for UNPAID and PAID FEES, please follow the steps below.

**e-Pengeluaran**

**Step 1**  
New Withdrawal Application

**Step 2**  
Member Information and Eligible Amount

**Step 3**  
Withdrawal Summary

**Step 4**  
Withdrawal Acknowledgement

**Withdrawal Type\*** : Education (?)

**Participating Institution\*** : TAYLOR'S UNIVERSITY (?)

**Pay To\*** : Higher Learning Institution & Self Reimbursement

**Level of Study/Course\*** : Choose One  
Higher Learning Institution  
Self Reimbursement

**Application For\*** : Higher Learning Institution & Self Reimbursement

**Course Start Date\*** : 29/04/2024

**Course Completed/Quit/Failed Date\* (?)** : 30/06/2024

\* Mandatory Field

**Next**

Search "TAYLOR'S UNIVERSITY"

Choose "Higher Learning Institution & Self Reimbursement"

Refer to student's Taylor's Offer Letter and student's Study Plan

2. Click on the 'Accept' button to proceed after reading the 'Terms and Conditions'.

The screenshot displays the 'e-Pengeluaran' application interface. A modal window titled 'Terms and Conditions' is open, listing eight conditions for withdrawal. The 'ACCEPT' button at the bottom of the modal is circled in red. The background form shows 'Step 1 New Withdrawal Application' with various input fields.

**e-Pengeluaran**

**Step 1  
New Withdrawal  
Application**

**Withdrawal Type**

**Participating Inst**

**Pay To\***

**Level of Study/Ce**

**Application For\***

**Course Start Date**

**Course Complete  
Date\* (?)**

**\* Mandatory Field**

**Terms and Conditions**

1. Member's age and balance in Account 2 are in accordance with the current withdrawal terms.
2. The student is pursuing/have completed studies at the participating e-Pengeluaran Higher Learning Institution(HLI); and/or
3. The student has obtained education loan and has loan balance with the participating e-Pengeluaran Education Loan Provider (ELP).
4. The approved level of study is based on the withdrawal eligibility requirements stipulated by the EPF.
5. Approval will be based on verification from the HLI/ELP.
6. EPF reserves the right to request for member's thumbprint authentication at the EPF Office/Financial Institution based on the e-Pengeluaran Terms and Conditions.
7. The withdrawal payment is via Direct Crediting.
8. Application fulfils the Terms and Conditions of Withdrawal.

**ACCEPT**

**Next**

3. You will be directed to '**Step 2 – Member Information and Eligible Amount**'. Fill in the necessary fields and click on the '**Next**' button.

**Reimbursement Details**

Receipt 1 No.\* :

Receipt 1 Date\* :  Date Format: DD/MM/YYYY

Receipt 1 Amount (RM)\* :

Total Receipt Amount (RM) :

[Click here to add more receipt details](#)

**Fees and Payment Details (Applied amount subject to withdrawal eligibility)**

Payment to Higher Learning Institution (RM) \* (?) :

Payment to Member (RM) \* (?) :

Applied Amount (RM) (?) :

**Payment Details**

Bank Name\* :

Savings/Current Account No.\* :

\* Mandatory Field

This is the section where you can request reimbursement for the fees you've paid.

This is the section where you can utilize e-Pengeluaran for any outstanding fees.

#### Reimbursement Details & Fees and Payment Details

- i. Receipt 1 No.: Refer to the Receipt No. printed in the Official Receipt in Campus Central / Parent Portal
- ii. Receipt 1 Date: Refer to the receipt date
- iii. Receipt 1 Amount (RM): Refer to the total amount in the receipt
- iv. Payment to Member (RM): Exact Amount as Receipt's Amount
- v. Bank Name: Choose your preferred bank
- vi. Savings/Current Account No.: Key in your Savings or Current Account No.

4. Next, you will be directed to 'Step 3 – Withdrawal Summary'. Follow the steps below.

e-Pengeluaran: Request TAC

Registered Mobile No. for TAC : \_\_\_\_\_

TAC : \_\_\_\_\_ **Request TAC**

**Submit** **Back** **Print**

**2** Click **Submit**

1. I hereby confirm that all information furnished are true and correct.

2. I understand that if I furnish any untrue or incorrect information or submit any forged documents, it is an offence and I will be liable to a fine or imprisonment or both.

3. I understand that the amount to be received from EPF is subject to the applicant's eligibility and available balance in Account 2.

4. I understand that if the amount is not utilized for the purpose of this application, it must be returned to EPF within six (6) months from the withdrawal date.

5. I hereby allow EPF to:

- i. obtain any information from the loan provider/institution or other third parties related to this application; and
- ii. disclose any information related to this application.

6. I hereby authorize the third party to provide the information to EPF for the purpose of this application.

7. I understand that I will be fully responsible for any payment due to the third party related to this application.

8. I understand that the approval and payment for this application are subject to the terms and conditions as determined by EPF.

**AGREE** **DISAGREE**

**3** Click **Agree**

5. Finally, you will be directed to '**Step 4 – Withdrawal Acknowledgement**'.

**e-Pengeluaran**

Step 1 New Withdrawal Application      Step 2 Member Information and Eligible Amount      Step 3 Withdrawal Summary      **Step 4 Withdrawal Acknowledgement**

**Successful Submission**

This Withdrawal Application form has been submitted successfully.

Submission Date	
Status	SUBMITTED FOR HIGHER LEARNING INSTITUTION CONFIRMATION
Reference No.	

Thank you for using e-Pengeluaran Services.

The request has been submitted to the Higher Learning Institution for verification. Registration is subjected to Higher Learning Institution feedback.

**There are no documents to be submitted to EPF based on Applicant's Declaration. EPF reserves the right to request for other documents (if necessary). Applicant is advised to refer to the Withdrawal Document Checklist at the EPF website.**

Please spend a few minutes to share your thoughts with us in [Customer Satisfaction Survey 2023](#) . We greatly appreciate your feedback. Thank you.

**Print**   **Close**

Click **Print** and please keep for reference

-End of Document-